

Quality Policy

It is the policy of GM Rail Services Ltd that they will provide to their customers, resources, services, materials, and equipment, which are entirely fit for purpose.

This is achieved by conforming to a Quality Management System (Q.M.S.) that meets the requirements of ISO 9001:2000.

The **Managing Director** is responsible for ensuring that the Systems Director has clearly defined authority for the implementation, maintenance and monitoring of the Q.M.S.

The **Systems Director**, as Management Representative, has the responsibility for the maintenance of the Q.M.S., which in itself is a component of the Business Management System of GM Rail Services Ltd. He is responsible for measuring and maintaining quality performance, identifying problems and ensuring that all necessary corrective and preventive actions are instigated and completed. He is also responsible for the production and maintenance of required Quality Procedures and Work Instructions.

All Employees are responsible for ensuring that the requirements of the Q.M.S. are applied when undertaking their duties

The components of the Quality Management System, Quality Objectives and the overall Business Management System, shall be reviewed by the Managing Director, and the Systems Director at approximately six monthly intervals.

GM Rail Services has a policy of continuous improvement to all components of the Business Management System.



D Whitley - Managing Director

Date 11th March 2004